

Durand State Bank

P.O. Box 537
Durand, IL 61024
815.248.2101
Toll Free 888.722.2101
www.durandstatebank.com

Durand State Bank is totally committed to serving the financial needs of our communities. A primary part of achieving this mission includes the health and safety of our customers, our employees and our communities.

In response to the Coronavirus outbreak, Durand State Bank activated our pandemic plans and we continue to closely monitor the situation through the Winnebago County Health Department as well as various healthcare partners such as the Stephenson County Health Department, the Illinois Department of Health and the Centers for Disease Control and Prevention. At this time, we are operating under regular business hours. If you have a preference to conduct banking transactions without a visit to one of our banking locations and seek preventative ways to minimize exposure, Durand State Bank offers the following:

- Online Banking and Mobile App – offers 24/7 account access to check for balances, deposits, transfers and bill payments. NOTE: you must be enrolled in Online Banking to access our Mobile App. Please visit www.durandstatebank.com to enroll today or contact us at 815-248-2101 for assistance.
- Digital Pay / Tap 'n Pay – to reduce the handling of cash, pay by phone. Our consumer debit cards are now enabled (with Apple Pay, Samsung Pay and Google Pay) to pay with your phone instead of using your card or cash. Contact us at 815-248-2101 for assistance.
- Update your contact information – to ensure the Bank can contact you with pertinent information about your account such as emergencies or fraud, please update your address, phone numbers and email through Online Banking or call the Bank at 815-248-2101.

Finally, please consider the following tips to help prevent the spread of sickness to you and your loved ones (as provided by various healthcare partners):

- Practice good hygiene: wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose and mouth
- Cover your cough / sneeze
- Avoid close contact with people who are sick and/or practice 'social distancing' (close contact with others), use noncontact methods of greetings.
- Clean high touch surfaces often (doorknobs, tables, phones, etc.)
- If you have symptoms of fever, cough, shortness of breath, call your doctor immediately (before visiting their office).

We are thankful for your business and your continued trust.

Sincerely,


Kathy Sutherland
President and CEO
Durand State Bank

'Growing with the Community'